



Installation Network

Dish Network

330 East Park Drive

Harrisburg, PA 17111

717.565.7600 office

717.564.2770 fax

Date: 22 January 2010

TO

Mr. Garry Faulcon
Owner & Operator
Faulcon's Enterprises & Co.
1306 North 14th Street
Harrisburg, PA 17103

Dear Mr. Faulcon,

We would like to take this time to thank you for providing us with such a fine service. We have had the pleasure of being serviced by you and your company for a few years now.

Providing a recommendation based on our experience is a very favorable one!

We have found that you and your representatives are prompt and on time and serve with pride. Moreover, you are involved with your work and your employees and take great care to listen to our needs, *with consistent fair and comprehensive resolution.

We certainly look forward to a continued professional working relationship.

Sincerely,

Jacqueline Penn
Administration; Office Manager
717.565.7600 x 3016